

# New Online School Uniform Shop!

Price & Buckland have launched a brand new web platform for you to order your uniform!



To view your online shop log on to  
[www.pbparentsonline.co.uk/leapprimary](http://www.pbparentsonline.co.uk/leapprimary)

## The Benefits

**Expected delivery dates** - As well as having the option to choose where to receive your delivery, our new platform also gives you expected despatch and delivery dates.

**Increased communication** - As well as increasing the information you see on the website (current order status), you will also receive an automated email when your refund is processed.

**Brand new photographic visuals** - We have invested a lot of time into photographing each and every one of our garments to ensure that the visual representation is absolutely correct.

**Brand new sizing charts** - We have taken on board feedback regarding our size charts and re-designed them to ensure that they are easy to follow.

**Forgotten password link** - We understand that with all of the usernames and passwords you have that you cannot possibly be expected to remember them all, therefore we have developed a 'Forgotten Password' link in order for you to refresh your memory.

**Easy to access returns information & FAQ** - We understand that sometimes things need to be returned to us and sometimes our customers have questions, we have listened to your questions and compiled detailed answers that we have posted on our website.

## So what do I do now?

- Log onto our website using the above link
- Re-register your details with us
- Sign up to our newsletter for news and offers
- View our new site
- Purchase any uniform you need



## Things to consider

As this is an entirely new platform, all existing customers will need to re-register, this does mean that you are unable to see any previous order history.

We are more than happy to answer any questions or queries you have about previous or outstanding orders by phone or by email in order to make this transition as smooth as possible.



## Get In Touch

Price & Buckland Ltd - Benneworth Close,  
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Call | 0115 964 0827 Fax | 0115 964 0769

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Visit | [www.pbparentsonline.co.uk/leapprimary](http://www.pbparentsonline.co.uk/leapprimary)

